





NO COST & EASY EMI INSTANT
BANK DISCOUNT UPTO
20K

**CASH BACK** 

ACCIDENTAL DAMAGE PROTECTIONS

FREE EXTENDED WARRANTY

**FREE GOODIES** 





| Series  | OFFER 1                            | OFFER 2                    |
|---|------------------------------------|----------------------------|
| Aspire 5 Gaming -A515-58GM/ALG Gaming/Aspire 3D                                     | Free 2 years warranty + Acer Mouse | Acer backpack + Acer Mouse |
| All Nitro Series Notebook   | Free 2 years warranty + Acer Mouse | Nitro Bag + Acer Mouse     |
| Aspire N305/Aspire lite   | Free 1 years warranty              | Acer Mouse                 |
| Aspire 3 & Aspire 5 12th Gen Non-Gaming /Aspire GO//AS15 (Excluding Aspire-324/325) | Keyboard + Mouse Bundle            | Acer backpack              |
| Aspire Ryzen 3 SKUs + Celeron SKUs  | Acer Mouse                         | Acer backpack              |
| Aspire R5 and R7  | Keyboard + Mouse Bundle            | Acer backpack              |
| Predator Series Notebook  | Predator Bag                       | Acer Gaming Kit            |
| Spin & Swift Series Notebook  | Free 2 years warranty              | Acer backpack + Acer Mouse |
| Aspire3 & Aspire 5 13th Non-Gaming  | Keyboard + Mouse Bundle            | Acer backpack              |

#### 1<sup>ST</sup> OCT - 31<sup>st</sup> OCT - 2025

| Series                        | Offer 1               | Offer 2                    |
|-------------------------------|-----------------------|----------------------------|
| Aspire 7                      | Free 2 years warranty | Acer backpack + Acer Mouse |
| AS15/Aspire 324/325<br>series | Free 2 years warranty | Acer backpack + Acer Mouse |
| Acer one                      | Free 2 years warranty | Acer backpack + Acer Mouse |



## FESTIVE OFFERS SUMMARY - 2025





|                             | FACS III  |   |            |  |                                      |
|-----------------------------|---|---|------------|--|--------------------------------------|
| Product<br>Category         | Processor/Series                                    | 3,  |            | EMI Scheme (Paper & Cards Finance )    | Regular Cash back (Above 50K Models) |
| - · · · ·                   | Aspire Lite & Aspire 3 Intel<br>(i3/Ryzen 3)all CPU | 2-year Extended warranty + 1 year ADP + BBG | Applicable |  | No Applicable                        |
| Entry Series<br>Notebook    |   | 1-Year extended warranty + 1year ADP + BBG  | Applicable | Paper Finance 9:3 - Cards - 3:0 / 6:0  | No Applicable                        |
| Notebook                    | (13/1tyzen 3/all el 0                               | 1-year Extended warranty + BBG              | Applicable | 0.0                                    | No Applicable                        |
|                             |   | 2-year Extended warranty + 1 year ADP + BBG | Applicable |  | Applicable                           |
|                             | Aspire 3 & Aspire lite - i5 /R7                     | 1-Year extended warranty + 1year ADP + BBG  | Applicable |  | Applicable                           |
| Mainstream                  |   | 1-year Extended warranty + BBG              | Applicable | Paper Fin. 9:3 / '10:2 / '12:2 / '12:4 | Applicable                           |
| Notebook                    |   | 2-year Extended warranty + 1 year ADP + BBG | Applicable | - Cards - 3:0 / '6:0 / '9:0            | Applicable                           |
|                             | Aspire 3 & Aspire lite - R5                         | 1-Year extended warranty + 1year ADP + BBG  | Applicable |  | Applicable                           |
|                             |   | 1-year Extended warranty + BBG              | Applicable |  | Applicable                           |
|                             | Aspire lite - i7 All CPU                            | 2-year Extended warranty + 1 year ADP + BBG | Applicable |  | Applicable                           |
|                             |   | 1-Year extended warranty + 1year ADP + BBG  | Applicable |  | Applicable                           |
| Duamium Carias              |   | 1-year Extended warranty + BBG              | Applicable | Paper Fin. 9:3 / '10:2 / '12:2 / '12:4 | Applicable                           |
| Premium Series              |   | 2-year Extended warranty + 1 year ADP + BBG | Applicable | - Cards - 3:0 / '6:0 / '9:0            | Applicable                           |
|                             | Aspire 5 & Aspire 15 - All CPU - Non Gaming         | 1-Year extended warranty + 1year ADP + BBG  | Applicable |  | Applicable                           |
|                             | Non daming  | 1-year Extended warranty + BBG              | Applicable |  | Applicable                           |
| -1                          |   | 2-year Extended warranty + 1 year ADP + BBG | Applicable |  | Applicable                           |
| Thin & light -<br>Premium & | Swift Lite & Aspire Go 14                           | 1-Year extended warranty + 1year ADP + BBG  | Applicable | Paper Fin. 10:2 / '12:0 / '12:2 /      | Applicable                           |
| Convertibles                |   | 1-year Extended warranty + BBG              | Applicable | 12:4/'15:5 - Cards - 3:0/'6:0/         | Applicable                           |
| Notebooks                   | Swift Notebook(Swift 14/ swift go)                  | 2-year Extended warranty + 1 year ADP + BBG | Applicable | '9:0 / '12:0                           | Applicable                           |



| <b>Product Category</b>    | Processor/Series                       | Warranty, ADP & Goodies                     | Buy Back<br>Offer | EMI Scheme (Paper & Cards Finance ) | Regular Cash back (Above 50K Models) |
|----------------------------|--|---|-------------------|-------------------------------------|--------------------------------------|
|                            |  | 2 Year Extended warranty + 1 year ADP + BBG | Applicable        | Paper Fin. 10:2 / '12:4 /           | Applicable                           |
| Green PC                   | Aspire Vero - All CPU                  | 1 Year extended warranty + 1year ADP + BBG  | Applicable        | '15:5 - Cards - 3:0 / '6:0 /        | Applicable                           |
|                            |  | 1 Year Extended warranty + BBG              | Applicable        | '9:0                                | Applicable                           |
|                            |  | 2 Year Extended warranty + 1 year ADP + BBG | Applicable        | Paper Fin. 10:2 / '12:4 /           | Applicable                           |
| Gaming - Aspire 7 Notebook | Aspire 7 Series<br>Notebook            | 1 Year extended warranty + 1year ADP + BBG  | Applicable        | '15:5 - Cards - 3:0 / '6:0 /        | Applicable                           |
|                            |  | 1 Year Extended warranty + BBG              | Applicable        | '9:0                                | Applicable                           |
|                            |  | 2 Year Extended warranty + 1 year ADP + BBG | Applicable        | Paper Fin. 10:2 / '12:2 /           | Applicable                           |
|                            | ALG RTX 3050 i5 &<br>Core 5 all models | 1 Year extended warranty + 1year ADP + BBG  | Applicable        | '12:4 / '15:5 - Cards - 3:0 /       | Applicable                           |
| Gaming ALG                 |  | 1 Year Extended warranty + BBG              | Applicable        | '6:0 / '9:0                         | Applicable                           |
| Gaming - ALG               |  | 2 Year Extended warranty + 1 year ADP + BBG | Applicable        | Paper Fin. 10:2 / '12:2 /           | Applicable                           |
|                            | ALG 3050 i7 models                     | 1 Year extended warranty + 1year ADP + BBG  | Applicable        | '12:4 / '15:5 - Cards - 3:0 /       | Applicable                           |
|                            |  | 1 Year Extended warranty + BBG              | Applicable        | '6:0 / '9:0 / '12:0                 | Applicable                           |



| Product Category                  | Processor/Series                                   | Warranty, ADP & Goodies                     | Buy Back Offer | EMI Scheme (Paper & Cards<br>Finance )                              | Regular Cash back<br>(Above 50K Models) |
|-----------------------------------|--|---|----------------|---|---|
|                                   |  | 2 Year Extended warranty + 1 Year ADP + BBG | Applicable     | Paper Fin. 10:2 / '12:2 / '12:4 /                                   | Applicable                              |
| Gaming - Nitro 15<br>Notebook     | Nitro V15 and Nitro Lite Series Notebook - Any CPU | 1 Year extended warranty + 1 Year ADP + BBG | Applicable     | '15:5 - Cards - 3:0 / '6:0 / '9:0 /                                 | Applicable                              |
|                                   | <b>,</b>   | 1 Year Extended warranty + BBG              | Applicable     | '12:0   | Applicable                              |
|                                   |  | 2 Year Extended warranty + 1 Year ADP + BBG | Applicable     | Paper Fin. 10:2 / '12:2 / '12:4 /                                   | Applicable                              |
| Gaming - Nitro 16<br>Notebook     | Nitro V16 & V16s Series Notebook - Any CPU         | 1 Year extended warranty + 1 Year ADP + BBG | Applicable     | '15:5 - Cards - 3:0 / '6:0 / '9:0 /                                 | Applicable                              |
|                                   | Ci U   | 1 Year Extended warranty + BBG              | Applicable     | '12:0   | Applicable                              |
|                                   | Predator Helios Neo & Neo S Series - Any CPU       | 2 Year Extended warranty + 1 Year ADP + BBG | Applicable     |   | Applicable                              |
| Gaming - Predator<br>Neo Notebook |  | 1 Year extended warranty + 1 Year ADP + BBG | Applicable     | Paper Fin. 10:2 / '12:4 / '15:5 - Cards - 3:0 / '6:0 / '9:0 / '12:0 |   |
|                                   |  | 1 Year Extended warranty + BBG              | Applicable     |   |   |
|                                   | Predator Helios 16 Series - Any CPU                | 2 Year Extended warranty + 1 Year ADP + BBG | Applicable     |   | Applicable                              |
| Gaming - Predator                 |  | 1 Year extended warranty + 1 Year ADP + BBG | Applicable     | Paper Fin. 10:2 / '12:4 / '15:5 -                                   | Applicable                              |
| Notebook                          |  | 1 Year Extended warranty + BBG              | Applicable     | Cards - 3:0 / '6:0 / '9:0 / '12:0                                   | Applicable                              |
|                                   | Predator Helios 16 Series - Any CPU                | Gaming Monitor                              | Applicable     |   | Applicable                              |
| Acer Iconia Tablet                | iM9-12 / iM10-22                                   | NA  | NA             | Paper Fin - 9:3 / Cards - 6:0                                       | NA                                      |
| Aspire Desktop                    | All AMD & Intel Processers                         | 2 years Extended Warranty                   | NA             | NA  | NA                                      |
| All-in –one (AIO)                 | Corei3 & Corei5                                    | 2 years Extended Warranty                   | NA             | NA  | NA                                      |

### EXCLUSIVE FINANCE OFFERS



NO COST EMI I CASHBACK I LOWCOST EMI





#### **AFFORDBLITY OFFERS**



#### **Paper Finance**

| 7 |           | BAJAJ                             | HDB FINANCIAL SERVICES            | kotak<br>Kotak Mahindra Bank      | IDFC FIRST<br>Bank<br>ALWAYS YOU FIRST | <b>TVS</b> CREDIT                 |
|---|-----------|-----------------------------------|-----------------------------------|-----------------------------------|--|-----------------------------------|
|   | Below 40K | 09:03                             | 09:03                             | 09:03                             | 09:03                                  | 09:03                             |
| 7 | 40 - 60K  | 9:3 / 12:4                        | 9:3 / 12:4                        | 8:2/9:3 / 12:4                    | 9:3 / 12:4                             | 9:3 / 12:4                        |
| 7 | Above 60K | 9:3 /10:2 / 12:0 /<br>12:4 / 15:5 | 9:3 /10:2 / 12:0 / 12:4 /<br>15:5 | 9:3 /10:2 / 12:0 /<br>12:4 / 15:5 | 9:3 /10:2 / 12:0 /<br>12:4 / 15:5      | 9:3 /10:2 / 12:0 /<br>12:4 / 15:5 |

- Offer is valid from 1st Oct 31st Oct 2025.
- 1.5% DBD & Processing fee is applicable on all schemes as per banks conditions.
- Refer eligible Part nos.& model details in program documents & standard T&C.
- Finance scheme offers to any customer is complete discretion of finance companies/bank, Acer doesn't have any role in credit approvals process or settlements.



#### **AFFORDBLITY OFFERS**



**Cards Finance** 

|                   | Paytm                    | amazon pay               |
|-------------------|--------------------------|--------------------------|
| Entry Models      | 3/0 - 6/0                | 3/0 - 6/0                |
| Mainstream Models | 3/0 - 6/0                | 3/0 - 6/0                |
| Premium Models    | 3/0 - 6/0 - 9/0          | 3/0 - 6/0 - 9/0          |
| Gaming Models     | 3/0 - 6/0 - 9/0 and 12:0 | 3/0 - 6/0 - 9/0 and 12:0 |

- ❖ Offer is valid from 1st Oct − 31st Oct − 2025.
- \* Refer eligible Part nos. in program documents, offers applicable only Select Consumer Notebooks
- ❖ Finance scheme offer to any customer is complete discretion of finance companies, Acer doesn't have any role in credit approvals process.
- **Please connect acer store representative for more Information.**





#### **CASHBACK UPTO ₹. 5000**\*

#### (CARDS TRANSACTIONS – INSTANT & DEFFERED)

**AVAILABLE ON SELECT BANKS CREDIT & DEBIT CARDS TRANSACTIONS** 

(Offline Retail)



















Available only on:





- ❖ INSTANT Cashback Offers on EUP applicable only on Select Notebook Models only.
- Maximum Cashback per unit is up to Rs. 5000 only on select banks Cards, used on Paytm POS terminal or on Amazon Pay. (Kindly check eligible banks in program documents)
- Refer eligible Part nos.& model details in program document & standard T&C
- Finance scheme offers to any customer is complete discretion of finance companies/bank, Acer doesn't have any role in credit approvals process or settlements.
- Cash Back offer available only at Acer authorized retail stores, these offers are not applicable on any purchase made on Acer E-Store (store.acer.com) or any other E-commerce Portal



#### **CARDS - CASH BACK DETAILS**



#### HDFC BANK

- Applicable on HDFC Credit Card EMI only.
- HDFC Bank Available on PAYTM & Amazon Pay as Instant & Deferred cashback - 5% upto 5000/-
- Tenure for Cashback: 6m, 9m,12m.



- Applicable on Kotak Bank Credit Card EMI only.
- Available on Paytm & Amazon Pay as Instant
   & Deferred cashback 5% up to 5000/-
- Tenure for Cashback:6m,9m,12m.



- Applicable on IDFC Bank Credit Card EMI only.
- Available on Paytm (5% upto 5000/-), as Instant & Deferred cashback
- Tenure for Cashback:6m,9m,12m.

#### YES BANK

- Applicable on Yes Bank Credit Card EMI only.
- Available on Paytm as Instant & Deferred cashback - 5% upto 5000/-, as Instant & Deferred cashback
- Tenure for Cashback:6m,9m,12m.



- Applicable on AU Bank Credit Card EMI only.
- AU Bank Available on Paytm & Amazon Pay -5% up to 3000/- as Instant & Deferred cashback
- Tenure for Cashback:6m,9m,12m.



- Applicable on BOB Bank Credit Card EMI only.
- Available on Paytm as Instant & Deferred cashback - 5% up to 5000/
- Amazon pay (5% up to 3000/-), as Instant & Deferred cashback
- Tenure for Cashback:6m, 9m, 12m.



#### **CARDS - CASH BACK DETAILS**



#### AMERICAN EXPRESS

- Applicable on Amex Credit Card EMI only.
- Amex Bank Available on PAYTM as Instant & Deferred cashback - 5% upto 5000/-
- Tenure for Cashback:6m, 9m,12m.

#### **one**card

- Applicable on Onecard Credit Card EMI only.
- Available on Amazon Pay & Paytm as Instant
   & Deferred cashback 5% up to 7500/-
- Tenure for Cashback:6m,9m,12m.



- Applicable on HSBC Credit Card EMI only.
- Available on Amazon Pay & Paytm as Instant
   & Deferred cashback 5% up to 5000/-
- Tenure for Cashback:6m,9m,12m.



# UPTO ₹. 2000° ON SELECT SKUs















- \*Refer eligible Models. in program documents, offers applicable only Select Consumer Notebooks
- Offers are available only on select banks for limited duration.
- **❖** Please connect acer store representative for more Information.











| ISSUER BANK                       | DISCOUNT % | INSTANT DISCOUNT AMOUNT | TRANSACTION TYPE |
|-----------------------------------|------------|-------------------------|------------------|
| HDFC BANK                         | 5%         | Up to 5000/-            | CC EMI           |
| HSBC                              | 5%         | Up to 5000/-            | CC EMI           |
| kotak<br>Kotak Mahindra Bank      | 5%         | Up to 5000/-            | CC EMI           |
| बैंक ऑफ़ बड़ीदा<br>Bank of Baroda | 5%         | Up to 3000/-            | CC EMI           |
| AU SMALL FINANCE BANK             | 5%         | Up to 3000/-            | CC EMI           |
| Amazon Pay ICICI Card             | 5%         | Up to 5000/-            | CC Full Swipe    |

- Minimum transaction amount should be 50K to avail above offer
- Offer is applicable on Selected bank as mentioned above.
- Offer is valid once per card per month



#### **SEP OFFERS ON SWIFT SERIES**



ACER SLING BAG
FREE ON EVERY
SWIFT SERIES (Swift
14 & Go - Ultra)
NOTEBOOKS





#### **SPECIAL OFFERS ON AL-i7 H Processor Laptop**

acer

ACER CONVERTIBLE
BAG FREE ON EVERY
ASPIRE LITE
NOTEBOOKS (i7 H
processor Model)







## PEACE OF MIND OFFERS WITH GOODIES



#### ENTRY NOTEBOOK – PEACE OF MIND WITH GOODIES





**Aspire Lite** 



**Aspire 3** 

| 1 | Categories   | Processor/Series                                  | Offer Bundles                               | Bundle offer Price |
|---|--------------|---|---|--------------------|
| 1 | 200          |   | 2 Year Extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
|   | Entry Series | Aspire Lite & Aspire 3 Intel (i3/Ryzen 3) all CPU | 1 Year extended warranty + 1 Year ADP + BBG | ₹499 + GST         |
| 1 |              |   | 1 Year Extended warranty + BBG              | ₹199 + GST         |



#### MAINSTREAM NOTEBOOK – PEACE OF MIND WITH GOODIES





**Aspire Lite** 



**Aspire 3** 

| Categories             | Processor/Series                    | Offer Bundles                               | Bundle offer Price |
|------------------------|-------------------------------------|---|--------------------|
|                        |                                     | 2 Year Extended warranty + 1 Year ADP + BBG | ₹1499 + GST        |
| Mainstream<br>Notebook | Aspire 3 & Aspire lite - i5 R5 & R7 | 1 Year extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
| Notebook               |                                     | 1 Year Extended warranty + BBG              | ₹499 + GST         |



#### PREMIUM NOTEBOOK – PEACE OF MIND WITH GOODIES







**Aspire 5** 

**Aspire 15** 

| Categories     | Processor/Series                            | Offer Bundles                               | Bundle offer Price |
|----------------|---|---|--------------------|
|                |   | 2 Year Extended warranty + 1 Year ADP + BBG | ₹1499 + GST        |
| Premium Series | Aspire 5 & Aspire 15 - All CPU - Non Gaming | 1 Year extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
|                | c. o rion daming                            | 1 Year Extended warranty + BBG              | ₹499 + GST         |



#### PREMIUM NOTEBOOK – PEACE OF MIND WITH GOODIES





**Acer Swift Go** 

| Categories               | Processor/Series                  | Offer Bundles                               | Bundle offer Price |
|--------------------------|-----------------------------------|---|--------------------|
| Thin Cliabt              |                                   | 2 Year Extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
| Thin & light - Premium & | Swift Lite and Aspire Go 14       | 1 Year extended warranty + 1 Year ADP + BBG | ₹499 + GST         |
| Convertibles             |                                   | 1 Year Extended warranty + BBG              | ₹299 + GST         |
| Notebooks                | Swift Notebook(Swift 14/swift go) | 2 Year Extended warranty + 1 Year ADP + BBG | ₹0                 |

#### **GREEN PC – PEACE OF MIND WITH GOODIES**





**Aspire Vero** 

| Categories | Processor/Series      | Offer Bundles                               | Bundle offer Price |
|------------|-----------------------|---|--------------------|
|            |                       | 2 Year Extended warranty + 1 Year ADP + BBG | ₹1499 + GST        |
| Green PC   | Aspire Vero - All CPU | 1 Year extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
|            |                       | 1 Year Extended warranty + BBG              | ₹499 + GST         |



#### ALG NOTEBOOK – PEACE OF MIND WITH GOODIES





**ALG GAMING** 

| Categories   | Processor/Series       | Offer Bundles                               | Bundle offer Price |
|--------------|------------------------|---|--------------------|
|              | ALG RTX 3050 i5 models | 2 Year Extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
| Gaming - ALG |                        | 1 Year extended warranty + 1 Year ADP + BBG | ₹499 + GST         |
|              |                        | 1 Year Extended warranty + BBG              | ₹199 + GST         |



#### **ASPIRE 7 GAMING – PEACE OF MIND WITH GOODIES**





**Aspire 7** 

| Categories                    | Processor/Series | Offer Bundles                               | Bundle offer Price |
|-------------------------------|------------------|---|--------------------|
| Gaming - Aspire<br>7 Notebook |                  | 2 Year Extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
|                               |                  | 1 Year extended warranty + 1 Year ADP + BBG | ₹499 + GST         |
|                               |                  | 1 Year Extended warranty + BBG              | ₹199 + GST         |



#### NITRO GAMING – PEACE OF MIND WITH GOODIES





#### Acer Nitro 15 & 16

| Categories            | Processor/Series  | Offer Bundles                               | Bundle offer Price |
|-----------------------|---|---|--------------------|
| Gaming - Nicro V 15 / | Nitro V15 , V16, V 16s and<br>Nitro Lite Series Notebook -<br>Any CPU | 2 Year Extended warranty + 1 Year ADP + BBG | ₹1499 + GST        |
|                       |   | 1 Year extended warranty + 1 Year ADP + BBG | ₹999 + GST         |
| V16                   |   | 1 Year Extended warranty + BBG              | ₹499 + GST         |



#### PREDATOR – PEACE OF MIND WITH GOODIES





**Predator Series** 

| Categories                        | Processor/Series                 | Offer Bundles                               | Bundle offer Price |
|-----------------------------------|----------------------------------|---|--------------------|
|                                   | Predator Helios Neo &            | 2 Year Extended warranty + 1 Year ADP + BBG | ₹2499 + GST        |
| Gaming - Predator<br>Neo Notebook | Helios Neo S Series - Any<br>CPU | 1 Year extended warranty + 1 Year ADP + BBG | ₹1499 + GST        |
| Neo Notebook                      |                                  | 1 Year Extended warranty + BBG              | ₹999 + GST         |

#### ASPIRE DESKTOP – PEACE OF MIND







**Aspire Desktop** 

| Categories              | Processor/Series                   | Offer Bundles             | Bundle offer Price |
|-------------------------|------------------------------------|---------------------------|--------------------|
| Desktop – Aspire / E220 | Celeron, Ci3, Ci5 & AMD all Models | 2 years Extended Warranty | ₹0                 |
|                         | Ci7 all Models                     | _ <b>,</b>                | acer               |

#### ASPIRE AIO – PEACE OF MIND



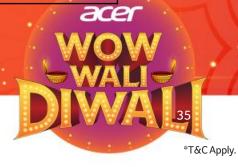




**Aspire C27** 

**Aspire C24** 

| Categories | Processor/Series                | Offer Bundles             | Bundle offer Price |
|------------|---------------------------------|---------------------------|--------------------|
| Aspire AIO | Aspire C 24 & C 27 i3 & i5 only | 2 years Extended Warranty | ₹0                 |





#### **OFFERS REDEMPTION PROCESS**

Consumer to purchase the product as per consumer offer summary from authorized Acer Reseller

#### Offline Retail Store Purchase

- ❖Visit www.shopacer.co.in portal for registration & offer combo purchase.
- ❖ Enter all required details, and upload device serial number and invoice copy.
- ❖ Pay the required amount thru Net banking / Credit card/Debit card.
- ❖Get the extended warranty & ADP Certificate or Goodies redemption process on your registered email.
- \*For all goodies redemption please visit <a href="www.giftroid.com">www.giftroid.com</a> (follow the process shared on mail or mentioned in redemption page after combo purchase from Shopacer)





#### **BUYBACK GUARANTEE CUSTOMER JOURNEY**

#### 1. Adding the Offer at Checkout

o Customers must select the Buyback Guarantee offer while checking out.

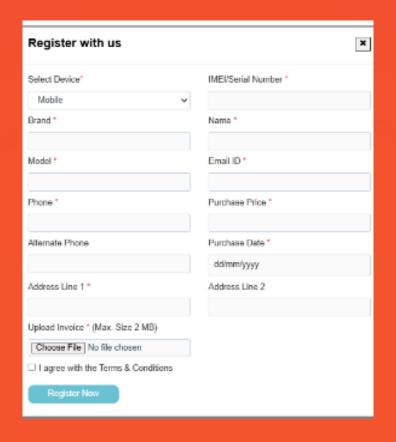
| opping  | Cart  | Protect your investment for the future! Add Buy Back  | Plan or The Exciting | Offer Waiting for You! (Clic | k to Learn More)    |
|---|---|---|----------------------|------------------------------|---------------------|
| our Product                                     | tc  | Price   | Ouantity             | Subtotal                     | Apply Discount Code |
| iros line 1.7                                   | Anamanyon<br>Anama Marii  |   |                      |                              |                     |
| Allerier (Mar Ter 2 MI)<br>Konel Nr No In Jesus |   |   |                      |                              |                     |
| growth the Tyrus & Condition                    |   | ypack Guarantee)  |                      |                              |                     |
| BBG is usage. 3 device a                        | an assurance that you<br>XtraCover provides an<br>at the time of purchase | by DaCK Outstantee)  if the time of purchase of a new or refurbished device towards the value you will get when you sell your device after assert buyback value to its registered customers after a period of 3 months. Thus, you get to know the sale price of your espite the market fluctuation in Price or Model getting discontinued. You can upgrade to a device by availing of the value in the differential amount. | r.                   |                              |                     |

#### 2. Customer Registration Process

After purchasing the Buyback Guarantee from <a href="https://bbg.xtracover.com/">www.shopacer.co.in</a>, the customer will receive a URL (https://bbg.xtracover.com/)
along with a unique registration code via email from Xtracover.

o Upon clicking the link, a webpage will open where the customer must click on the "Register Now" button.





- 。The customer must enter device details and personal details. Mandatory fields are marked with a red star (\*).
- After filling in all details, the customer must click "Register Now."
- An OTP will be sent to the registered mobile number for verification.
- Registration must be completed within 15 days from the device purchase date.





#### 3 Claim / Buyback Process

- Customers must request buyback at https://bbg.xtracover.com/
- o Device serial number and registered mobile number are required for OTP verification

| Get Paid             | × |
|----------------------|---|
| IMEI/Serial Number * |   |
|                      |   |
| Phone *              |   |
|                      |   |
| Get OTP              |   |
| OIP*                 |   |
|                      |   |
|                      |   |





- After logging in, the customer will see the current depreciated value of their device.
- The customer must accept the terms and conditions and click "Submit" to avail the service.
- Xtracover's authorized QC Engineer will visit the customer's location within 2-4 working days.
- The engineer will physically and functionally test the device.
- If the device passes the check, the engineer will request: a) Original purchase tax invoice copy b) Accessories bought with the device c) Customer's government-approved photo ID
- Upon successful verification, the customer will receive final amount equivalent to the depreciation value of the device from Xtracover.
- If the device fails the verification or required documents are missing, the BBG offer becomes null and void. A reevaluation based on market value will be offered instead.



- 1. Overview The Buyback Guarantee (BBG) program provides assurance of the best buyback value at the time of purchase.
- 2. Registration & Purchase
- Registration of the device is mandatory once the Buyback benefit is purchased.
- Customers must purchase the Buy Back Policy from Shopacer by paying the applicable price.
- After purchasing the BBG plan, customers must register their device by entering the serial number of the voucher, voucher code, and device details. Customer details and a copy of the invoice must be uploaded at the time of registration.
- Buy Back Offer is not available for Recertified Products.
- 3. Eligibility Criteria The BBG plan applies only if:
- The product is physically and functionally in good working condition.
- The original purchase invoice (Tax Invoice) and accessories are available at the time of the claim.
- The customer provides a government-issued ID proof copy during the claim process.

If any of the above conditions (Point 4 & 5) are not met, the BBG program for that device will become null and void. In such cases, a re-evaluation based on market standards will be offered to the customer.

#### 4. Claim Process

- Customers must raise a ticket at https://bbg.xtracover.com/
- For assistance, Xtracover's call center is available from Monday to Saturday (except public holidays) from 9:30 AM to 6:30 PM at (+91) 8860396039. Customers can also email contactus@xtracover.com.



#### **BUYBACK PRICE**

| Period from Date of Valid GST Invoice | Buy Back Price (% Invoice Price*) |
|---------------------------------------|-----------------------------------|
| 6 - 12 months                         | 70%                               |
| 13 - 18 months                        | 60%                               |
| 19 - 24 months                        | 50%                               |
| 25 - 30 months                        | 40%                               |
| 31 - 36 months                        | 30%                               |
| 37 - 48 months                        | 25%                               |
| 49 - 60 months                        | 20%                               |

**Invoice Price:** The price paid by the end user for purchasing the eligible product, excluding charges related to accessories, extended warranty contracts, financing, transport, and insurance charges.

#### **Acer Consumer Offer – Terms & Conditions**



#### Offer Eligibility

- Applicable only on specified products/part numbers listed in the program.
- Valid on purchases made between 1st Oct to 31st Oct 2025.
- Purchases must be made from Acer Retail Channel or the Acer E-Store portal (store.acer.com)

#### Registration & Redemption

- For offline retail channel purchases only, registration must be completed on ShopAcer.co.in within 7 days of the purchase date.
- The registration portal for combo purchase offers will be open from 10<sup>th</sup> Oct 2025 (only for offline retail purchases).
- The registration portal will close on 10<sup>th</sup> Nov 2025.
- Offer claims must be settled within 30 days from the date of registration. Claims not availed within this period withber deemed closed, and Acer will not be liable for any such unclaimed offers or stock-out situations.

#### **Acer Consumer Offer – Terms & Conditions**



#### Eligible Products

- Offer applicable only on Predator, Nitro, ALG, Swift, Spin, Vero, and Aspire Series laptops.
- Not applicable on recertified laptops purchased from any channel or the Acer E-Store.

#### Warranty & Coverage

- The extended warranty means extended ON-SITE warranty, which begins from the expiry of the standard 1-year Acer India Limited Warranty.
- Maximum liability of Acer under this offer is limited to the cost of a 2-year warranty upgrade pack.
- No cash or credit alternatives will be provided.

#### **❖** 3rd Party Products

- Any third-party product/goodie included in the offer will be covered by the respective brand's standard warranty.
- Acer is not responsible for the performance, warranty, or service of third-party products.

#### **Acer Consumer Offer – Terms & Conditions**



#### **General Terms**

- Offers are only valid for purchases made from Acer authorized retail stores and Acer E-store portal.
- Not valid for purchases from other e-commerce portals.
- Offers cannot be clubbed with any other end-customer offer by Acer during the same or previous period.
- Products under the covered series may also be sold without this offer.

#### Jurisdiction & Legal

- All disputes are subject to Bangalore jurisdiction.
- Acer India Pvt. Ltd. reserves the right to modify, withdraw, or change the program without prior notice during the promotion period.
- Acer and its affiliates shall not be held liable for any claims, losses, or damages arising out of or in connection with this offer, including but not limited to natural calamities, pandemics, strikes, or other force majeure events.





#### **Customer service Support**

- For queries, please contact:
- Email: <u>ail.shopacer@in.startek.com</u>
- Toll-Free Number: 080-62346677

